

Improve patient throughput

by managing patient capacity and flow

Finding balance between capacity and demand is challenging in any healthcare environment. We can provide you with tools that help manage patient throughput and quality of care, that make you situationally aware of staffed patient capacity.

CareAware Capacity Management



Right time



Staff



Patients



Equipment



Right place

The *CareAware Capacity Management*[®] suite of solutions can help provide you with transparency and asset alignment (staff, patients and equipment) at the right time and place to help you make decisions that impact patient throughput, efficiency, productivity and outcomes.

Challenges

- Communication barriers
- Documentation redundancies
- Emergency Department boarding
- Delayed discharges

Cerner is focused on optimizing the patient's journey through the health system, including resource utilization, from the time they enter the hospital through the discharge and subsequent placement across the continuum.



“ Flow nurses are out on the units looking at Capacity Management, looking at volume and acuity. They're able to share utilization information with leaders on the floor like, 'I know this patient would typically go to another floor, but their utilization is higher, you're in a better spot to deliver care and it's all about the patient.' ”

John Green, RN, MSN
Director of Nursing Operations
Glens Falls Hospital

“ CareAware Capacity Management gave us the ability to really understand and manage a very large number of patients, especially when we were running well over capacity. We need to have the ability to visualize what our hospitals can accommodate and help make sure to get the right patient in the right bed at the right hospital. Having the ability to see that in one location with the help of Capacity Management is crucial. ”

Ginger Henry, RN, BSN, MBA
Chief Operations Officer
Baptist Health

For more information on ways to optimize your patient throughput strategies, contact us at HealthSystemOperations@cerner.com.

